



# COVID-19 COMMUNITY RESOURCES

## New York

### GENERAL INFORMATION

More information about public assistance and the state's response to COVID-19 can be found at <https://www1.nyc.gov/site/helpnownyc/get-help/individuals.page>.

### NATIONAL SUICIDE HOTLINE

The National Suicide Prevention Lifeline is a 24/7, toll-free hotline available to anyone in suicidal crisis or emotional distress. Call 800-273-8255 for support or go to <https://suicidepreventionlifeline.org/chat/>.

### DOMESTIC VIOLENCE HOTLINE

The National Domestic Violence Hotline can be reached at 800-799-7233. You can chat online with an advocate at [www.thehotline.org](http://www.thehotline.org) or text LOVEIS to 22522.

### FARMER CRISIS HOTLINE

Farmers who are facing challenges during the pandemic can contact Farm Aid at 800-FARM-AID. More resources can be found at the National Farmers Union's Farm Crisis Center at <https://farmcrisis.nfu.org/>.

### UNEMPLOYMENT

Federal legislation has made unemployment benefits available to workers who may not have qualified before. To learn more and to apply, visit [https://labor.ny.gov/ui/how\\_to\\_file\\_claim.shtm](https://labor.ny.gov/ui/how_to_file_claim.shtm).



### SNAP

For more information on Supplemental Nutrition Assistance Program (SNAP) benefits in New York, visit <https://www.ny.gov/services/apply-snap>. To apply, visit <https://www.mybenefits.ny.gov/mybenefits/begin>. Applicants can also call their local Department of Social Services. A list of local departments can be found at <http://otda.ny.gov/workingfamilies/dss.asp>.



### UTILITIES ASSISTANCE

Information on New York's Home Energy Assistance Program can be found at <https://otda.ny.gov/programs/heap/>. A list of local program contacts can be found at <https://otda.ny.gov/programs/heap/contacts/>. Information on the cooling benefit available in New York can be found at <https://otda.ny.gov/programs/heap/#cooling-assistance>.



### RENT AND EVICTIONS

Federal law has placed a moratorium on evictions from certain properties, including those backed by federal mortgages through Fannie Mae and Freddie Mac. To learn more, visit [https://larsen.house.gov/uploadedfiles/covid\\_toolkit\\_3.30.20.pdf](https://larsen.house.gov/uploadedfiles/covid_toolkit_3.30.20.pdf).

This, however, does not apply to most private residences. For rental assistance and housing help, visit: [https://www.hud.gov/states/new\\_york](https://www.hud.gov/states/new_york).



### NUTRITION FOR WOMEN, INFANTS AND CHILDREN

Information about WIC, including how to apply, can be found at [https://www.health.ny.gov/prevention/nutrition/wic/how\\_to\\_apply.htm](https://www.health.ny.gov/prevention/nutrition/wic/how_to_apply.htm). Applicants can also call the Growing Up Healthy Hotline at 800-522-5006. Federal law has waived the requirement for applicants to appear in person. Check with your local office to verify the application process.



### CHILD CARE

Information about child care assistance can be found at <https://ocfs.ny.gov/main/childcare/paying.asp>.



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